



Presented by the City Attorney's Office
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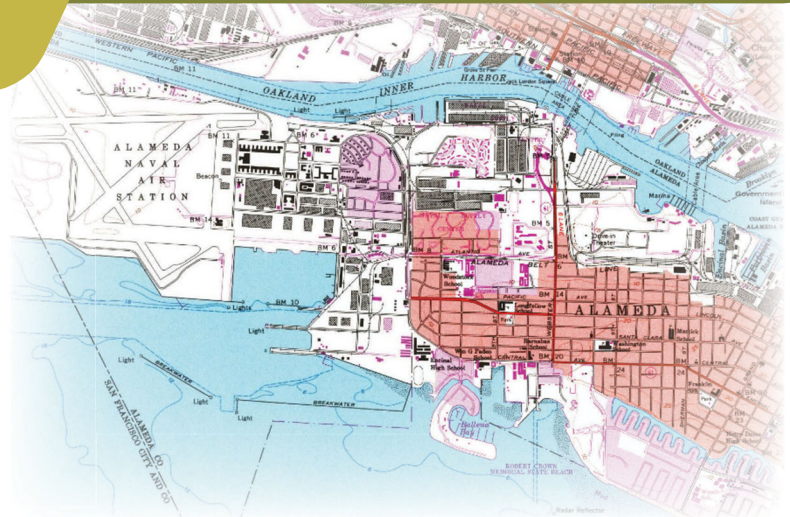
ALAMEDA RENT PROGRAM

Monthly
Report

February
2024

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NEWS & NOTES

- In February 2024, the Rent Program mailed 118 letters to landlords notifying of potential violations of the Rent Ordinance based on registration data. Landlords are required to make corrections if registration was submitted in error, or reset the rent and reimburse the tenant if a violation occurred.
- Following City Council approval in October 2023 to establish a Temporary Relocation Tenant Assistance fund, the Rent Program issued its first ever payment to a displaced tenant in February 2024. The tenant received \$4,340.00 to cover two weeks of temporary displacement. Subsequently, the landlord committed to repaying the city through a payment plan agreement.



OUTREACH

Staff serves individuals in the community Monday through Friday via telephone, email, Zoom, and in-person appointments. Informational workshops are offered twice monthly.

Upcoming Informational Workshops

- Tuesday, Mar 19, 6pm – Zoom
- Thursday, Apr 4, 2pm – City Hall West
- Tuesday, Apr 16, 6pm - Zoom

	PERSONALIZED SERVICE		INFORMATIONAL WORKSHOPS	WEBSITE	
	Individuals Contacted	Total Inquiries	Attendees	Unique Users	Total Sessions
FEBRUARY 2024	259	496	6	2,993	4,295
YEAR-TO-DATE	632	1289	11	6,506	9,217

REGISTRATION

The online Rent Registry is available for landlords and property managers to submit, verify, and update registration information; pay the annual program fee; and more. Staff continues to work with landlords to update information in the registry and process submissions.

	FEB 2024	YTD
Properties Submitting Late Registration*	1	5
Property Change in Ownership Processed	4	20
Documentation Demonstrating that Property is Exempt from Regulation	1	39
Requests to Exempt Unit from Annual Program Fee	3	18
Properties Submitting Payment of Annual Fees**	16	61

*As of March 1, 2024, approximately 95.5% of Alameda rental units and 91.7% of rental properties have completed initial registration.

**As of March 1, 2024, approximately 87.5% of Alameda rental properties had submitted payment of annual program fees for the FY23-24 fiscal year

AGA RENT INCREASES

Landlords who have registered their rental properties and paid the annual program fee are entitled to one rent increase every 12 months limited by a percentage cap, known as the Annual General Adjustment or AGA.

The AGA for the period from September 1, 2023, to August 31, 2024, is **2.9%**

“BANKED” RENT INCREASES

The Rent Ordinance allows landlords who choose not to raise the rent for a full 12 months, or choose to raise the rent by less than the AGA, to “bank” those unused amounts. The Ordinance requires any landlord using “banked” amounts to file a copy of the notice with the Rent Program

	FEB 2024	YTD
Current Rent Updated on Unit	139	314
“Banked” Rent Increase Filed	30	57
Updated Unit Info showing an Invalid Rent Increase	20	37

CAPITAL IMPROVEMENT PLANS

Landlords may apply to pass the cost of certain substantial improvements, amortized over time, on to tenants. In addition, landlords must file a Capital Improvement Plan (CIP) whenever a tenant must be temporarily relocated because of the work associated with qualifying capital improvements. *Note: On December 19, 2023 the Alameda City Council approved a revised policy effective January 19, 2024.*

	New Submissions	CIP Review Status			
		Under Review	Approved	Denied	Total
FEB 2024	0	0	0	0	0
YTD	0	0	0	1	1

RENT REVIEW & PETITIONS

Multi-family units built prior to February 1995 are subject to a cap on the annual amount of rent increase, known as the Annual General Adjustment (AGA). Landlords may petition for an upward adjustment in the rent, and tenants may petition for a downward adjustment.

LANDLORD SUBMISSIONS		
	FEB 2024	YTD
Petition for Upward Adjustment	0	0
Request For Staff Review	0	0
Rent Increase greater than 10%	0	0
TENANT SUBMISSIONS		
	FEB 2024	YTD
Petition for Downward Adjustment	3	10
Request for Staff Review	3	5
TOTALS	6	15

In addition, tenants and landlords may request that staff conduct a review of:

- I. The calculation of the maximum allowable rent allowed by the AGA
- II. The base rent and/or housing services included with base rent as reported by the landlord
- III. Previous or pending rent increase notices to determine if they complied with all rent ordinances and regulations

HEARING OUTCOMES		
	FEB 2024	YTD
Upward Rent Adjustment	0	0
Downward Rent Adjustment	0	6
Petition Denied	0	1
Petition Withdrawn	0	0
Pending	3	3
TOTALS	3	10

Staff will work with the landlord to correct registration errors. If the review shows the tenant has been paying more than the maximum allowed by the AGA, staff will direct the landlord to reset the rent and refund the overpayment.

If the tenant received an invalid notice that is not yet effective, staff will direct the landlord to rescind the notice. Annually, the Rent Program sends letters to the landlord and tenant informing them of the maximum allowable rent and providing a deadline by which to file review.

STAFF REVIEW OUTCOMES		
	FEB 2024	YTD
No Violation	0	0
Registry Error Corrected	0	0
Rent Reset & Tenant Refunded	0	0
Invalid Notice Rescinded	0	0
Request Withdrawn	0	0
Pending Review	3	5
TOTALS	3	5

TERMINATION OF TENANCY

The Rent Ordinance prevents landlords from terminating a tenancy except for certain allowable grounds and requires a relocation payment in cases where the termination is not the fault of the tenant. Terminations based on these “no fault” grounds must be filed with the Rent Program. Submissions may be “Withdrawn” due to a deficiency with the ordinance or because a landlord chooses to rescind the notice.

OMI = Owner Move-In

WRM = Withdrawal from the Rental Market

TERMINATION SUBMISSIONS					
	OMI	WRM	Other	Withdrawn	TOTALS
FEB 2024	4	0	0	1	5
YTD	6	1	1	1	9

BUYOUT AGREEMENTS

A buyout agreement is a written agreement between a landlord and a tenant, by which a tenant agrees to vacate, usually in return for money. The Rent Ordinance affords protection to tenants who are offered buyout agreements. Buyout Agreements must be filed with the Rent Program. Staff review submissions to ensure that tenants have been advised of their rights. An agreement that does not satisfy all requirements of the rent ordinance is not effective, and the tenant may rescind the deficient agreement at any time.

- Two Buyout Agreement submissions were filed in February with an average value of \$15,309 and an average tenancy of 8 years.

BUYOUT SUBMISSIONS				
	Active	Deficient	Rescinded	TOTALS
FEB 2024	2	0	0	2
YTD	3	0	0	3

MONITORING OF RENTAL UNITS

Certain restrictions are imposed on rental units after a termination of tenancy for which the tenant is not at fault. These restrictions apply regardless of a change in ownership. On an annual basis, program staff initiates monitoring of the unit to verify compliance with the restrictions while they remain in effect. These annual monitoring cases remain “ongoing” until staff receives sufficient documentation from the property owner.

	Owner Move-In		Withdrawal from the Rental Market		TOTAL UNITS
	Case Initiated	Ongoing	Case Initiated	Ongoing	
FEB 2024	1	4	2	1	8
YTD	12		7		19