

# HOUSING RESOURCES GUIDE

## General Resource Information

<p><b>Eden Information and Referral 2-1-1</b></p>	<p>Phone: 211 Web: <a href="http://www.edenir.org">www.edenir.org</a></p>	<p>Links families and individuals to the full range of community resources available to them. Information on health, housing and human services in Alameda County.</p>
<p><b>Alameda City Attorney's Office</b></p>	<p>Phone: 510-747-4772 Email: <a href="mailto:cityprosecutor@alamedacityattorney.org">cityprosecutor@alamedacityattorney.org</a></p>	<p>The Prosecution &amp; Affirmative Litigation Unit provides Housing Education &amp; Mediation Services for Landlords &amp; Tenants</p>

## Social Services

<p><b>Alameda Family Services - Family Support Center</b></p>	<p>Phone: 510-612-7807 Email: <a href="mailto:info@alamedafs.org">info@alamedafs.org</a> Web: <a href="http://www.alamedafs.org/family-support-services">www.alamedafs.org/family-support-services</a></p>	<p>Supports individuals and families by connecting them with resources in the community and bringing resources to a central location for the community to access.</p>
<p><b>Alameda Food Bank</b></p>	<p>Phone: 510-523-5850 Email: <a href="mailto:director@alamedafoodbank.org">director@alamedafoodbank.org</a> Web: <a href="http://www.alamedafoodbank.org">www.alamedafoodbank.org</a></p>	<p>Provides nutritious food to low-income residents of Alameda.</p>
<p><b>Building Futures With Women and Children</b></p>	<p>Phone: 510-357-0205 Hotline: 866-292-9688 Web: <a href="http://www.bfwc.org">www.bfwc.org</a></p>	<p>Nonprofit organization with services and resources to address homelessness and family violence.</p>
<p><b>Family Violence Law Center</b></p>	<p>Phone: 510-208-0220 Hotline: 800-947-8301 Web: <a href="http://www.fvlc.org">www.fvlc.org</a></p>	<p>Serves family violence victims and their children through Alameda County. This service will work on a sliding scale and will not turn people away because of a lack of funds.</p>
<p><b>Legal Services for Children</b></p>	<p>Phone: 415-863-3762 Web: <a href="http://www.lsc-sf.org">www.lsc-sf.org</a></p>	<p>Provides free representation to children and youth who require legal assistance.</p>
<p><b>Operation Dignity</b></p>	<p>Phone: 510-287-8465 Web: <a href="http://www.operationdignity.org">www.operationdignity.org</a></p>	<p>Provides a continuum of service from comprehensive street outreach and shelter to permanent supportive housing for individuals experiencing homelessness.</p>
<p><b>SEEDS Community Resolution Center</b></p>	<p>Phone: 510-548-2377 Email: <a href="mailto:info@seedscrc.org">info@seedscrc.org</a> Web: <a href="http://www.seedscrc.org">www.seedscrc.org</a></p>	<p>Mediates disputes between community members, including landlord-tenant issues, with volunteer mediators trained in communication and conflict resolution.</p>

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Financial Housing Assistance		
<b>Housing Authority of the City of Alameda</b>	Phone: 510-747-4300 Email: <a href="mailto:hainfo@alamedahsg.org">hainfo@alamedahsg.org</a> Web: <a href="http://www.alamedahsg.org">www.alamedahsg.org</a>	Provides housing assistance to low-income households. Programs include Housing Choice Vouchers, Project-Based Vouchers, etc.
<b>Alameda County Housing Secure</b>	Phone: 510-994-0733 Email: <a href="mailto:ERAP@acgov.org">ERAP@acgov.org</a> Web: <a href="http://www.ac-housingsecure.org">www.ac-housingsecure.org</a>	Alameda County Housing Secure (ACHS) administers the Emergency Rental Assistance Program (ERAP)
<b>Behavior Health Care Services - Housing Assistance Fund</b>	Phone: 510-891-8930 Web: <a href="http://www.acbhcs.org/bhcs-everyone-home-fund/">www.acbhcs.org/bhcs-everyone-home-fund/</a>	Financial assistance to help individuals and their families move out of homelessness, including emergency rent payments to prevent eviction.
<b>ECHO Housing Assistance</b>	Phone: 510-581-9380 Web: <a href="http://www.echofairhousing.org/rental-assistance-program.html">www.echofairhousing.org/rental-assistance-program.html</a>	ECHO's Rental Assistance Program assists residents living in Alameda County with move-in costs or delinquent rent due to a temporary financial setback.

Financial Assistance for Utilities		
<b>Alameda Municipal Power (AMP)</b>	Phone: 510-832-3040 Email: <a href="mailto:amp@alamedamp.com">amp@alamedamp.com</a> Web: <a href="http://www.alamedamp.com/165/Financial-Assistance">www.alamedamp.com/165/Financial-Assistance</a>	AMP offer several financial assistance programs to reduce electric bills.
<b>Pacific Gas &amp; Electric (PGE)</b>	Phone: 1-800-743-5000 Web: <a href="http://www.pge.com/financialassistance">www.pge.com/financialassistance</a>	PGE provides various financial assistance programs that offer solutions for paying past-due bills, and additional support programs for reducing future household expenses.
<b>East Bay Municipal Utility District (EBMUD)</b>	Phone: 866-403-2683 Email: <a href="mailto:customerservice@ebmud.com">customerservice@ebmud.com</a> Web: <a href="https://www.ebmud.com/customers/customer-assistance-program">https://www.ebmud.com/customers/customer-assistance-program</a>	EBMUD offers a Customer Assistance Program (CAP) to help pay a portion of the water bill for qualified low-income residential customers.

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Legal Services		
<b>Legal Assistance for Seniors</b>	Phone: 510-832-3040 Hotline: 800-222-1753 Web: <a href="http://www.lashicap.org">www.lashicap.org</a>	Provides legal services to Alameda tenants age 60 and older, funded by the City of Alameda.
<b>Alameda County Bar Association Lawyer Referral Service</b>	Phone: 510-302-2222, Option 4 Web: <a href="http://www.acbanet.org/need-a-lawyer">www.acbanet.org/need-a-lawyer</a>	Matches you with a pre-screened, Alameda County lawyer who is qualified to help you with your legal needs. Regulated and certified by the State Bar of California.
<b>Alameda County Superior Court Self-Help Center</b>	Phone: 510-272-1393 Web: <a href="http://bit.ly/3mus68v">bit.ly/3mus68v</a>	Provides eviction-defense information and resources. Phone hours are 2-4 p.m. Monday through Thursday only.
<b>Bay Area Legal Aid</b>	Phone: 888-382-3405 Web: <a href="http://www.baylegal.org">www.baylegal.org</a>	Provides legal assistance to low- and very low-income individuals.
<b>Centro Legal De La Raza</b>	Email: <a href="mailto:tenantsrights@centrolegal.org">tenantsrights@centrolegal.org</a> Phone: 510-437-1554 Web: <a href="http://www.centrolegal.org">www.centrolegal.org</a>	Legal services agency providing eviction defense representation, legal clinics, consultations, and resources.
<b>East Bay Community Law Center</b>	Phone: 510-548-4040 Email: <a href="mailto:info@ebclc.org">info@ebclc.org</a> Web: <a href="http://ebclc.org">ebclc.org</a>	Focuses on defending eviction lawsuits brought against low-income tenants.
<b>Eviction Defense Center</b>	Phone: 510-452-4541 Web: <a href="http://www.evictiondefensecenteroakland.org">www.evictiondefensecenteroakland.org</a>	Provides support to tenants facing eviction. Full attorney representation for a fee, on a sliding scale.
<b>Lawyers in the Library</b>	Phone: 510-747-7713 Web: <a href="http://www.alamedafree.org/Adult-Services/Lawyers-in-the-Library">www.alamedafree.org/Adult-Services/Lawyers-in-the-Library</a>	A consultation and referral service offered by the Alameda Free Library in partnership with Legal Access Alameda. Fill out online form to request an appointment.
<b>Legal Access Alameda</b>	Phone: 510-302-2222, option #4 Web: <a href="http://www.vlsc-acba.org">www.vlsc-acba.org</a>	Alameda County Bar Association volunteer attorneys provide pro bono services to low-income individuals.
<b>California Courts Self-Help Center</b>	Web: <a href="http://www.courts.ca.gov/selfhelp.htm">www.courts.ca.gov/selfhelp.htm</a>	A referral database of free and low cost legal service in California, as well as library of legal self-help resources.
<b>LawHelpCA</b>	Web: <a href="http://lawhelpca.org">lawhelpca.org</a>	Provides easy online access to basic legal resources and attorney information, run by the Legal Aid Association of California. They do not provide direct legal services.

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Housing Rights and Discrimination Assistance		
<b>U.S. Department of Housing and Urban Development</b>	Phone: 800-669-9777 Email: <a href="mailto:CA_Webmanager@hud.gov">CA_Webmanager@hud.gov</a> Web: <a href="http://bit.ly/3imcaSM">bit.ly/3imcaSM</a>	HUD's Office of Fair Housing and Equal Opportunity (FHEO) works to eliminate housing discrimination, promote economic opportunity, and achieve diverse, inclusive communities.
<b>California Department of Fair Employment and Housing</b>	Phone: 800-884-1684 Email: <a href="mailto:contact.center@dfeh.ca.gov">contact.center@dfeh.ca.gov</a> Web: <a href="http://www.dfeh.ca.gov/complaintprocess">http://www.dfeh.ca.gov/complaintprocess</a>	The Department of Fair Employment and Housing (DFEH) is responsible for enforcing state fair housing laws that make it illegal to discriminate.
<b>ECHO Housing</b>	Phone: 510-581-9380 Email: <a href="mailto:rentmediation@echofairhousing.org">rentmediation@echofairhousing.org</a> Web: <a href="http://www.echofairhousing.org">www.echofairhousing.org</a>	Provides resources, counseling, mediation, and education on fair housing issues. Conducts investigations and enforcement in response to reports of housing discrimination.
<b>Housing Equality Law Project (HELP)</b>	Phone: 415-797-4357 Email: <a href="mailto:help@housingequality.org">help@housingequality.org</a> Web: <a href="http://www.housingequality.org">www.housingequality.org</a>	Provides free fair-housing education, counseling, and investigation services to tenants and landlords anywhere in California.

Housing Quality and Maintenance Issues		
<b>City of Alameda Code Enforcement Division</b>	Phone: 510-747-6818 Web: <a href="http://bit.ly/3B9Bumc">bit.ly/3B9Bumc</a>	Report a code violation for health and safety concerns.
<b>Asthma Start Program</b>	Phone: 510-383-5181 Web: <a href="http://www.acphd.org/asthma.aspx">www.acphd.org/asthma.aspx</a>	Parents can have their home assessed to identify the causes or triggers of a child's asthma attacks. Offered by the Alameda County Public Health Department.
<b>Housing Safety Program</b>	Phone: 510-337-2133 Web: <a href="http://www.alamedaca.gov/Departments/Fire-Department/Community-Services">www.alamedaca.gov/Departments/Fire-Department/Community-Services</a>	Alameda Fire Department program installs free smoke and carbon monoxide detectors, ADA grab bars, and interior handrails for low- to moderate-income residents 62 and older and persons with disabilities.
<b>Residential Rehabilitation Programs</b>	Phone: 510-747-6884 Web: <a href="http://bit.ly/3omeVY1">bit.ly/3omeVY1</a>	City of Alameda offers low-interest loans and grants to rehabilitate homes, including rental properties that are occupied by 51% or more low income renters.