



# ALAMEDA RENT PROGRAM

JULY 2020 REPORT FY 2020 -2021

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## **Rent Registry**

Open registration using the online Rent Registry concluded on May 25, 2020. To date, 72% of properties have completed registration. Staff continues to work with landlords to update information in the registry.

#### Outreach

Staff serves individuals in the community via telephone, email, in-person appointments, and public trainings and workshops.

#### **Contacts**

	PERSONALIZED SERVICE		COMMUNITY WORK SHOPS	WEBSITE
	Unduplicated	Duplicated	Total Attendees	Total Users
JUL 2020	849	1282	0	2,841
AUG 2020				
SEPT 2020				
OCT 2020				
NOV 2020				
DEC 2020				
JAN 2021				
FEB 2021				
MAR 2021				
APR 2021				
MAY 2021				
JUN 2021				
TOTAL	849	1,282	0	2,841

#### **Activities**

Notifications about the annual program fee emailed to 2,858 users who created accounts in the online Rent Registry.

Continue to process late registration and fee exemption submissions.

Informational workshops, Rent Registry clinics, and one-on-one appointments have been canceled until further notice due to the COVID-19 pandemic. Rent Program staff continue to provide landlords with assistance via phone and email.

#### **Rent Increase Submissions & Petitions**

Multi-family units built prior to February 1, 1995, are subject to a cap on the annual amount of a rent increase, known as the Annual General Adjustment (AGA). Landlords may petition for an upward adjustment in the rent, and tenants may petition for a downward adjustment. Petitions are heard by hearing officers who issue binding decisions.

In addition, tenants may request a staff review of rent increases to determine if they complied with the Rent Ordinance. If the tenant received an invalid notice that is not yet effective, staff will direct the landlord to rescind the notice. If the tenant has been paying more than the maximum allowed by the AGA, staff will direct the landlord to reset the rent and refund the overpayment.

When a landlord issues a rent increase of more than 10 percent (typically for those units not subject to the AGA), the notice must be filed with the Rent Program. If the tenant chooses to vacate within 90 days, the tenant is entitled to a relocation payment.

	RENT S	SUBMISSIONS E	BY TYPE		
MONTH	LANDLORD PETITION FOR UPWARD RENT ADJUSTMENT	TENANT PETITION FOR DOWNWARD RENT ADJUSTMENT	TENANT REQUESTS FOR STAFF REVIEW	RENT INCREASE > 10%	TOTAL
JUL 2020	0	1	1	0	2
AUG 2020					
SEP 2020					
OCT 2020					
NOV 2020					
DEC 2020					
JAN 2021					
FEB 2021					
MAR 2021					
APR 2021					
MAY 2021					
JUN 2021					
TOTAL	0	1	1	0	2

	PETITION OUTCOMES								
MONTH	UPWARD RENT ADJUSTMENT	DOWNWARD RENT ADJUSTMENT	PETITION WITHDRAWN	PENDING	TOTAL				
JUL 2020	0	0	0	1	1				
AUG 2020									
SEP 2020									
OCT 2020									
NOV 2020									
DEC 2020									
JAN 2021									
FEB 2021									
MAR 2021									
APR 2021									
MAY 2021									
JUN 2021									
TOTAL	0	0	0	1	1				

	S1	AFF REVIE	W OUTCOME	ES	
MONTH	NO VIOLATION	INVALID NOTICE RESCINDED	RENT RESET TO MAXIMUM ALLOWED	PENDING	TOTAL
JUL 2020	0	1	0	0	1
AUG 2020					
SEP 2020					
OCT 2020					
NOV 2020					
DEC 2020					
JAN 2021					
FEB 2021					
MAR 2021					
APR 2021					
MAY 2021					
JUN 2021					
TOTAL	0	1	0	0	1

## **Termination of Tenancy Submissions**

Terminations for "no fault" must be filed with the Rent Program. There are no filing requirements for terminations initiated for a fault of the tenant. The termination of tenancy review process includes examination of any rent increase imposed over the previous 12 months.

	AC	TIVE	WITHDRAWN		
	OWNER MOVE-IN*	WITHDRAWAL FROM RENTAL MARKET	FOR DEFICIENCY IN THE NOTICE	LANDLORD CHOSE TO RESCIND	TOTAL
JUL 2020	0	0	1	0	1
AUG 2020					
SEPT 2020					
OCT 2020					
NOV 2020					
DEC 2020					
JAN 2021					
FEB 2021					
MAR 2021					
APR 2021					
MAY 2021					
JUN 2021					
TOTAL	0	0	1	0	1

<sup>\*</sup>The City Council adopted an urgency ordinance on April 21, 2020, that prohibits landlords from taking action to terminate a tenancy based on Owner Move-In until 30 days after the end of the Declaration of Local Emergency for the COVID-19 pandemic.

RELOCATION PAYMENT SUMMARY FOR ACTIVE CASES						
AVERAGE AMOUNT	TIME IN THE UNIT					
	0 to 5 years 5+ to 10 years 10+ years					
n/a	n/a n/a n/a					

### **Buyout Agreement Submissions**

A buyout agreement is a written agreement between a landlord and a tenant, by which a tenant agrees to vacate, usually in return for money. Rent Ordinance 3250 affords protection to tenants who are offered buyout agreements. Buyout agreements must be filed with the Rent Program. Staff review submissions to ensure that tenants have been advised of their rights. An agreement that does not satisfy all requirements of the Rent Ordinance is not effective, and the tenant may rescind the deficient agreement at any time.

	ACTIVE	DEFICIENT	TENANT CHOSE TO RESCIND	TOTAL
JUL 2020	2	0	0	2
AUG 2020				
SEPT 2020				
OCT 2020				
NOV 2020				
DEC 2020				
JAN 2021				
FEB 2021				
MAR 2021				
APR 2021				
MAY 2021				
JUN 2021				
TOTAL	2	0	0	2

BUYOUT AGREEMENT SUMMARY FOR ACTIVE CASES						
AVERAGE AMOUNT	TIME IN THE UNIT					
	0 to 5 years 5+ to 10 years 10+ years					
\$12,555	2 0 0					

### **Monitoring of Unit Restrictions**

Certain restrictions are imposed on rental units following a terminations of tenancy for "no cause"\* and "no fault." These restrictions apply regardless of a change in ownership. Quarterly, staff initiates monitoring on the units subject to restrictions. The monitoring cases remain "ongoing" until staff receives sufficient documentation from property owners to verify compliance with the restrictions.

#### MONITORING ACTIVITY

	CAS	ES INITIA	ATED	ON	GOING C	ASES	
	NO CAUSE*	OWNER MOVE-IN	WITH- DRAWAL FROM RENTAL MARKET	NO CAUSE*	OWNER MOVE-IN	WITH- DRAWAL FROM RENTAL MARKET	TOTAL UNITS MONITORED
JUL 2020	0	0	5	6	0	0	11
AUG 2020							
SEPT 2020							
OCT 2020							
NOV 2020							
DEC 2020							
JAN 2021							
FEB 2021							
MAR 2021							
APR 2021							
MAY 2021							
JUN 2021							

<sup>\*</sup>Effective July 5, 2019, the City Council removed "no cause" as an allowable ground for termination. Staff continues to monitor units where no cause terminations were imposed before this date to ensure compliance with the unit restrictions following valid no cause terminations.

#### **Capital Improvement Plans**

The City Council adopted an urgency ordinance on April 21, 2020, that prohibits landlords from taking action to terminate a tenancy in order to carry out an approved Capital Improvement Plan until 30 days after the end of the Declaration of Local Emergency for the COVID-19 pandemic. New submissions that require temporarily relocating a tenant or terminating a tenancy will not be unconditionally approved until the City Council rescinds the emergency declaration.

## FY 2020-2021 Rent Submissions under Ordinance 3250

Submission Month	Submission Number	Petitioning Party	Request	Mediation	Outcome
JUL 2020	RI1375	Tenant	Downward Rent Adjustment	No	Hearing Scheduled
JUL 2020	RI1376	Tenant	Review notices for compliance	No	Rescinded Notice